

AiroMatic® Continuous Flow Ventilator Products

Class 1 to 10a Building Applications (non-cyclonic & non-BAL regions)

PRODUCTS SUBJECT TO THIS WARRANTY

AiroMatic® Continuous Flow – a powered roof ventilator with a low voltage electronic motor that operates at a fixed speed to provide continuous airflow (**Products**).

WARRANTY

CSR Building Products Ltd (ABN 55 008 631 356), trading as CSR Bradford, warrants that (subject to the conditions and exclusions set out below)

- the Products meet the applicable requirements of the NCC at the date of manufacture; and
- will remain free from manufacturing defects from the date of purchase for a period of:
 - 7 years for the Product, which includes the electronic commutating motor but excludes the power pack; and
 - o 1 year for the power pack.

CONDITIONS

This warranty will only apply:

- to Products purchased for use in Class 1 to 10a buildings for roof ventilation in non-cyclonic & non-BAL regions;
- to Products installed in accordance with the Australian Building Code, other relevant laws and industry codes and CSR Bradford literature current at the time of purchase;
- to Products maintained in accordance with CSR Bradford literature current at the time of purchase; and
- where CSR Bradford is provided a reasonable opportunity to inspect any alleged defective Product in situ.

EXCLUSIONS

- This warranty does not apply to:
 - o a Product which is removed from its first place of installation and re-installed; and/or
 - minor surface marks, weathering and colour change which are not considered Product defects.
- This Product warranty does not cover any Product defect or damage to the extent it is caused or contributed to by the following:
 - the transport, storage, handling, installation and/or maintenance of the Product in an improper manner or in a manner other than as described in the CSR Bradford literature;
 - the incorrect specification/design, or incorrect selection for an application or the Product is used outside its intended purpose as outlined in the CSR Bradford literature;
 - o force majeure events, including, but not limited to, floods, earthquakes, severe weather (including hail or storm-related debris), cyclones and fire (including bush fires);
 - growth of mould or mildew, or any fungi, bacteria organism;
 - the use of high pressure water cleaning, mechanical cleaning devices or chemical agents, or the impact of other foreign objects;
 - exposure to corrosive in-situ conditions, such as an alkaline or acidic environment, that does not provide adequate air quality;
 - use in a harsh environment, including, but not limited to livestock buildings, indoor aquatic centres and fertiliser storage facilities, or as outlined in the CSR Bradford literature;
 - the occurrence of an electrical surge;

VENTILATION PRODUCT WARRANTY



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- use in cyclonic regions & bush fire regions; and/or
- o installation within 500 metres of a saltwater body.

No CSR Bradford representative, distributor or reseller is authorized to make any written or verbal change, advice or modification to this warranty.

REMEDIES

- Subject to the rights and remedies of a consumer which cannot be limited at law, the liability
 of CSR Bradford under this warranty will be limited, at the sole option of CSR Bradford, to the:
 - o supply of replacement Product or equivalent goods to replace the Product; or
 - o repair of the Product; or
 - o payment equivalent to the supply of a replacement or repair.
- Other than as expressly set out in this warranty, and the guarantees that cannot be excluded under law, CSR Bradford excludes all other warranties and guarantees with regard to the Products, including all implied warranties and guarantees.

CONSUMER GUARANTEES

The warranties above are provided in addition to other rights and remedies available in respect of the acquisition of products by a consumer (as defined in the Competition and Consumer Act 2010 (Cth)). The following statement is provided to a buyer who is a consumer under the Australian Consumer Law: Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

HOW TO MAKE A WARRANTY CLAIM

Any claims under this warranty must be made:

- by email to: <u>bradfordventsenquiries@csr.com.au</u>;
- within 45 days of discovery of the defect;
- prior to any Product removal, replacement, rectification or repair; and
- with supporting documentation including proof of purchase, installation date, address of installation, relevant Product photographs and a description of the claim.

All expense of claiming the warranty will be borne by the customer or consumer making the claim.